

# Summary of online feedback

(Submitted outside meetings)

This feedback is based on 6 responses received online by COB 6th December, and two additional responses by 14th December

## Infrastructure & Platforms

More:

- Data Aggregation
- National Datasets
- Service for curation of primary datasets (in HASS)
- Domain oriented informatics / research infrastructure (x2)
- Platforms that are FAIR, meet funder requirements, legislation for sensitive data
- Identification of common elements in platforms across domains

Less:

- Move RDA/RVA to a sustainable partner

Different:

- Sort portals/services into entry level and expert user
- Deployment of compute infrastructure must be agile to meet needs in a shifting research landscape. Flexible compute 'styles' to meet domain specifics
- Some unis would prefer to use ARDC compute as overflow/burst
- Plan upfront to move any new service that becomes BAU to an external partner for ongoing supply
- Develop an evaluation matrix to assess existing infrastructure investments for fitness to build/extend/rebuild versus new investments (or a combination of both).
- Don't get stuck in "science communication mode" or "national science problems" space. Research is a diverse set of fields and methodologies.
- Integration of platforms over sets of tools (especially considering local constraints)
- Focus energy not just on areas more mature in informatics

## Skills, Engagement and Policy

### More:

- Domain skills
- More online/self-service materials for services
- Publish guidelines/standards for data storage
- More 'marketing' engagement with the universities, to showcase what new things are available
- A catalog of the main research software (indexed by discipline) that other universities are using
- Policy identifying proper home for data inside institutions and outside, across organisations
- Identification of (inter)national best practice

### Different:

- Engagement model highlights existing solutions

### Other:

- Focus on activities that individual research groups and institutes cannot do alone
- Hire an AV technician for online events
- Easy onboarding of researchers - some systems require large forms to be filled out and the approval committee only meets every few months.